

Participant Agreement

TERMS OF SERVICE

It is your responsibility to fully understand the terms and conditions for the retreat. Please read carefully what is and is not included in your retreat package and view all encompassing on the website. Should you have questions regarding the terms and conditions, we are available for consultation and would be happy to clarify any areas in advance of signing a contract with us.

PAYMENT TERMS & CANCELLATIONS

1. **Retreat Pricing.** All prices are per person and are set well in advance of the retreat start date. Prices include retreat costs only; they do not include travel costs to and from the retreat.

2. **Retreat Payment & Deposit.**

Payment can be made via credit card, international transfer, or PayPal.

To secure your spot, a non-refundable deposit of 500 EUR per person is required at the time of registration. The remaining balance is divided into two installments:

First Installment:

Amount: 500 EUR per person

Due Date: November 25, 2024 (6 months before the retreat)

Second Installment:

Amount: 500 EUR per person

Due Date: January 25, 2025 (4 months before the retreat)

Final Balance:

Amount: Remaining balance

Due: March 25, 2025 (2 months before the retreat)

Participants will receive reminder emails one week prior to each due date. If payments are not received 3 weeks after each deadline, we reserve the right to cancel your reservation and offer the spot to another participant.

Please note: We will make every effort to assist you in meeting payment deadlines and will reach out prior to and on the day of the balance due date to avoid any issues.

3. **Strict Cancellation Policy**

If you wish to cancel your retreat you must notify via email at contact@yogawithissy.com. There are no refunds on deposits or installments. There are also no refunds paid after the payment deadline mentioned in section 2 above. Exceptions to our cancellation policy cannot be made for ANY reason, including weather, terrorism, civil unrest, health changes, personal emergencies or otherwise. There is no refund for arriving late or leaving a trip early.

4. **Transfer Policy.** Reservations cannot be transferred into someone else's name unless with permission of the Host.

5. **Retreat Cancellations.** The Host reserves the right to make any changes deemed necessary; including, but not limited to: advertised excursions, arranged transportation, advertised meals, etc. In the rare case of a Retreat cancellation, The Host will offer a transfer to another retreat (if possible) or a full refund of your payment. The Host is not responsible for any expenses or damages incurred as a result of retreat cancellation including preparation costs, airline tickets, travel documents or other expenses. The Host reserves the right to cancel any retreat prior to departure in the event that there are too few people booked, in which case you will be given a full refund of any and all payments made to The Host. You will not be entitled to claim any additional amounts or seek any compensation for any injury, loss, expenses or damages (either direct or consequential) or

for any loss of time or inconvenience which may result from such cancellation (including but not limited to visa, passport and vaccination charges, or departure, gear purchases, airport and airline taxes).

6. **Travel Documents.** Passport holders are required to have at least 3 months validity on their passport at time of travel. Information regarding necessary documentation is provided as necessary on our website or you can contact us for more detailed information.
7. **Roommates assignments.** Retreat rates are per person. Shared rooms require shared occupancy for the specified room rate. If you book a shared room without specified roommate(s), we will do our best to match you with another guest of the retreat and according to your wish a roommate of the same sex. In the event we can't find you a roommate for your first pick, we will present you with different rooming options. This means that if there is no roommate, you will have to pay for the full room cost for a single room rate, not shared rate.